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Help may be available to pay your energy bill this winter.

During this cold winter, you may find it hard to pay your energy bill. You are not alone. There are many New Yorkers who face the same challenge.

Here is what you can do right now, whether you own or rent your home.

1. Apply for HEAP

The Home Energy Assistance Program (HEAP) helps income eligible customers pay to heat their homes.

2. Receive more benefits

National Grid customers who receive HEAP will also receive an automatic monthly credit on their bill* through our Energy Affordability Program.

*After HEAP payment has been posted to customer's account.

Where to Apply for HEAP

In person: At your local Department of Social Services office

By phone: 1-800-692-0557

Learn more online: otda.ny.gov/ programs/heap/

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